



Tech E&O/Cyber Risk

Frequently Asked Questions

WHAT DOES TECH E&O INSURANCE COVER?

Tech E&O coverage protects companies that provide technology products and services against lawsuits from customers and others due to:

- Installation failure, data processing errors, service interruption or delivery delay
- Software misconfigurations or coding errors including cybersecurity vulnerabilities
- Product defect or equipment failure
- Infringement of copyright or trademark

WHAT DOES CYBER RISK INSURANCE COVER?

Cyber risk coverage protects companies against lawsuits due to a data breach or a service interruption because of a cyber attack. The coverage also protects companies from other financial loss as a result of a cyber attack, such as business income loss, data recovery costs and costs associated with responding to a data breach.

HOW IS THIS POLICY BETTER THAN OTHER OPTIONS IN THE MARKETPLACE?

This policy includes both tech E&O and media liability coverage, and the same level of cyber risk coverage found in stand-alone cyber policies. The policy is easy to read with links between definitions allowing for seamless navigation.

ISN'T THIS ALREADY COVERED UNDER TRADITIONAL GENERAL LIABILITY INSURANCE PLANS?

The short answer is no. Traditional general liability insurance will not cover a company's financial losses that are a result of product or service failures, or protect against the consequences of cyber attacks.

ARE BUSINESSES REQUIRED TO CARRY THIS COVERAGE?

In some cases, customers or business partners may contractually require technology companies to carry this coverage. Even if it's not a contractual requirement, it is very common and recommended for technology companies to purchase this coverage.

WHAT IS THE COST OF NOT BUYING THE COVERAGE?

Any lawsuit against a technology company can result in severe financial consequences. Without this insurance, the company would be obligated to pay out of pocket, which can be financially devastating. Additionally, cyber attacks have been driving up losses year over year for the past several years with ransomware attacks frequently costing hundreds of thousands of dollars or even millions of dollars.



IS THIS FORM ADMITTED OR NON-ADMITTED?

Non-admitted

WHO IS THE INSURANCE CARRIER?

The Hartford

WHAT IS THE CLAIMS-HANDLING PROCESS?

Please refer to the claim notice and incident response guidance document, which includes an in-depth description of the claim notice and incident response process.

WHO DO I CONTACT FOR QUESTIONS RELATED TO THIS COVERAGE?

Please reach out to your RPS product expert for further details.



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